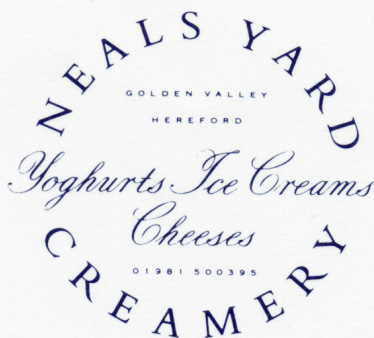


Tony Cragg
Dishwashers Direct
22 Deep Furrow Av.
Carlton
Nottingham
NG4 1RS



Dear Tony,

I just wanted to let you know how pleased I am with the Elframo dishwasher. It has transformed the working day, cut down on wage costs and boosted staff morale! I also wanted to thank you for your help in organising a single phase machine for me. I had been frustrated for a long time in wanting a bigger machine but not having a 3 phase supply. Despite not having done it before, you were willing to organise a single phase machine from Italy and sort out the teething troubles when the machine was fitted.

I would happily recommend you to anybody wanting a commercial dishwasher.

Yours faithfully,

A handwritten signature in blue ink, appearing to read "Charlie Westhead".

Charlie Westhead
Neals Yard Creamery Ltd